



Christian Conciliation Service™

INTERVIEW AGREEMENT

Thank you for your interest in Christian conciliation. Our goal is to help people resolve conflicts in a cooperative rather than an adversarial manner. The conciliation process is based on biblical principles that promote understanding, personal responsibility, justice and reconciliation. We are happy to serve anyone, regardless of their religious convictions, provided they are willing to respect the Christian principles underlying the conciliation process.

Description of Services – We offer three levels of service. We provide *conflict coaching* and written resources to help individuals explore ways to resolve disputes personally and privately. We also provide *mediation*, an informal process in which one or more mediators meet with all the people involved in the conflict to help them arrive at a voluntary settlement of their differences. Finally, we provide *arbitration*, a more formal process in which one or more arbitrators hear each side's arguments and render a legally binding decision. For a more detailed description of these services, including FAQs and Rules of Procedure, see our *Handbook for Christian Conciliation* (www.rw360.org/ccshandbook).

Fees – There is no charge for an initial intake interview of up to an hour. When providing conflict coaching, mediation or arbitration, our staff conciliators normally charge \$250/hour. Case administration typically costs \$75/hour. Churches and nonprofits receive an automatic 20% discount.

Biblical Basis – We believe that the Bible provides thorough guidance and instruction for faith and life. Therefore, we base our services on scriptural principles rather than those of secular psychology or psychiatry.

Not Legal Representation – Christian conciliation may be used to resolve legal disputes. Even so, conciliators do not provide people with the kind of legal advice and advocacy they would obtain if they hired a personal attorney. Instead of representing one person against another, we work with and for all the people in a dispute to help them find a mutually satisfactory agreement. This limitation applies to all our conciliators, including those who happen to be attorneys. Therefore, if you are concerned about your legal rights, you should consult with an independent attorney who would be willing to advise you during the conciliation process.

Our Commitment to Confidentiality – Confidentiality is an important aspect of the conciliation process, and we will carefully guard the information you entrust to us. To ensure that you are receiving consistent counsel and support, however, we need to be able to discuss your situation with your attorney, if you have one, and with appropriate leaders of your church, if you belong to or attend one. Furthermore, we may need to divulge information to appropriate civil authorities if there is a clear indication that someone might otherwise be harmed (see Rules of Procedure 16 and 17 for more information on confidentiality).

Your Commitment to Confidentiality – In order to protect confidentiality and to ensure integrity and fairness, you too must agree not to discuss our communications with people who do not have a necessary interest in the conciliation process or to post any such information on the internet. This applies to all oral or written communication by the parties, conciliators and case administrators. In addition, you must agree to treat all dealings regarding this dispute as legal settlement negotiations, which means they will be inadmissible in a court of law or for legal discovery. Furthermore, you must agree that you will not try to compel any conciliator or case administrator to divulge any information acquired during conciliation or to testify in any legal proceeding related to this dispute.

If you have any questions about these terms, please talk with our peacemaking team. If these terms are acceptable to you, and you would like to proceed with an initial interview, please sign below.

Signed _____ Date: _____

Signed _____ Date _____